# **FUTURE RETAIL**

8

SALE

HIMIN

g

%

201

0

ILLE

MARINI

NS

1A

R'n

MILLION CONTRACTOR

¥

Future Retail Limited (FRL)

Investor Presentation

December 2019

# Disclaimer

This presentation contains forward-looking statements, which may be identified by their use of words like 'plans', 'expects', 'will', 'anticipates', 'believes', 'intends', 'projects', 'estimates', or other words of similar meaning. All statements that address expectations or projections about the future, including but not limited to statements about the Company's strategy for growth, market position, expenditures, and financial results are forward-looking statements.

Forward-looking statements are based on certain assumptions and expectations of future events. Actual future performance, outcomes and results may differ materially from those expressed in forward-looking statements as a result of a number of risks, uncertainties and assumptions. Although the Company believes that such forward-looking statements are based on reasonable assumptions, it can give no assurance that such expectations will be met. You are cautioned not to place undue reliance on these forward-looking statements, which are based on current views of the Company's management on future events. No representation or warranty (whether express or implied) is given in respect of any information in this presentation.



# **Table of Contents**

I.	Future Group Overview	4
II.	Key Highlights	9
III.	Future Retail Strategy	17
III.	Financial Overview	22



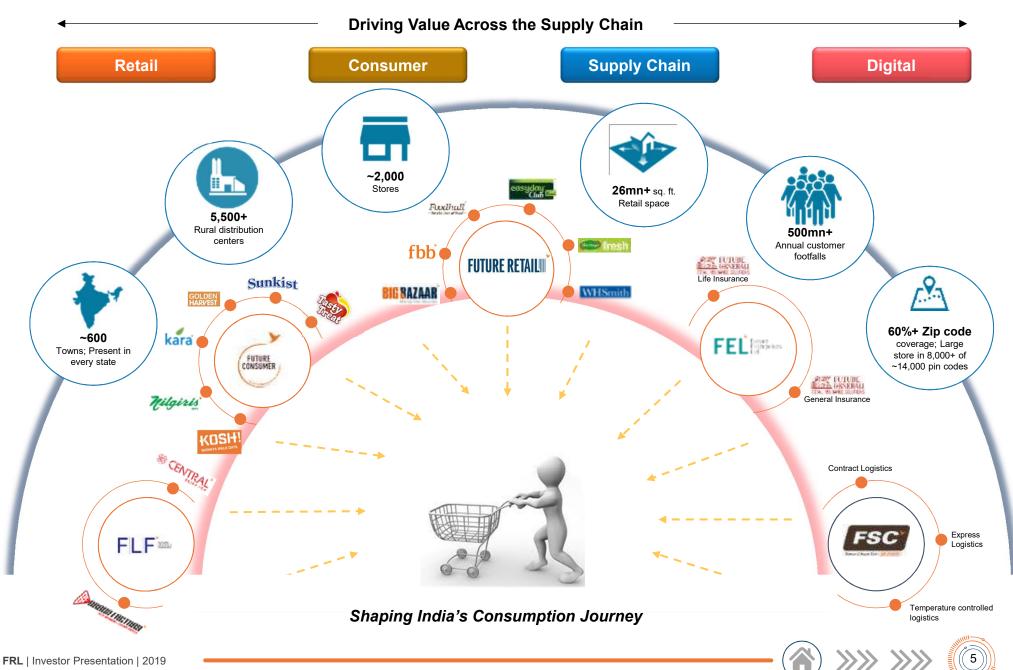






# Future Group: A Pioneer of Consumer Branded and Retail Business FUTURE RETAIL

#### Full ecosystem across the consumption chain



# **Overview of Future Group Companies**

One of the leading players in the Indian consumer products and retail industry with a prominent presence across food, FMCG, apparel, retail, logistics and financial services

FUTURE RETAIL		FUTURE CONSUMER	FSC Same of Depty Chain. (MELTYRED)	FEL Euture Enterprises Ltd.
<ul> <li>Leading Indian retail Company with a focus on distribution of key consumer products categories such as food, FMCG, fashion and household products</li> <li>Market cap: INR169bn</li> <li>FY19 revenue: INR202bn</li> <li>Promoter holding: 47.0%</li> </ul>	<ul> <li>Focuses on integrated branded fashion from design to distribution; with a portfolio of brands in fashion space</li> <li>Market cap: INR80bn</li> <li>FY19 revenue: INR57bn</li> <li>Promoter holding: 45.9%</li> </ul>	<ul> <li>Engages in the manufacturing, processing and distribution of fast moving consumer goods, food and processed food products</li> <li>Market cap: INR47bn</li> <li>FY19 revenue: INR39bn</li> <li>Promoter holding: 46.3%</li> </ul>	<ul> <li>Leading Indian third-party supply chain and logistics service provider</li> <li>Market cap: INR19bn</li> <li>FY19 revenue: INR12bn</li> <li>Promoter holding: 52.4%</li> </ul>	<ul> <li>Businesses include insurance, textile manufacturing, supply chain and logistics</li> <li>Market cap: INR11bn</li> <li>FY19 revenue: INR60bn</li> <li>Promoter holding: 50.2%</li> </ul>
Key brands         BIG BALAAR       Image: Stores       Image: Stores       Image: Stores       Image: Stores         Stores       1,550       Sq. ft (mn sq. ft.)       16.4	Key brands         © CENTRAL       Dennin ractory         Stores       349         Sq. ft (mn sq. ft.)       7.3	Key brands GOLDEN Clean Mate Milgiris		Key entities
<ul> <li>Marquee investors</li> <li>Premjilnvest</li> <li>Warrants for INR 20bn issued to promoters in Mar'19 (INR 5bn already received in Apr'19)</li> <li>Amazon agreed to acquire 49% stake in Future Coupons Private Limited</li> </ul>	<ul> <li>Marquee investors</li> <li>CATTERTON</li> <li>Premjilnvest Blackstone</li> <li>Raised INR 4.5bn from marquee investors in FY18</li> <li>Raised INR 2.5bn in the Lee Cooper business in FY18</li> <li>Raised INR 3bn from AION Capital Partners</li> <li>Blackstone purchased 6% stake for INR 5.45bn in Jul'19</li> </ul>	<ul> <li>Marquee investors</li> <li>Marquee investors</li> <li>Marquee investors</li> <li>Marguee investors</li> <li>Marguee investors</li> <li>Marguee investors</li> <li>Raised INR 2bn from UK's CDC group in FY18</li> <li>Allotted CCD's worth INR 0.7bn to Verlinvest &amp; INR 2.1bn to IFC in May'19</li> <li>Preferential allotment of INR 0.7bn to promoters in May'19</li> </ul>	Marquee investors ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	<ul> <li>Marquee investors</li> <li>Marquee investors</li> <li>Image: Second state of the largest European insurance companies, is a partner in insurance business.</li> <li>Non-core investments held to be monetized.</li> </ul>

#### Source: Company information, BSE

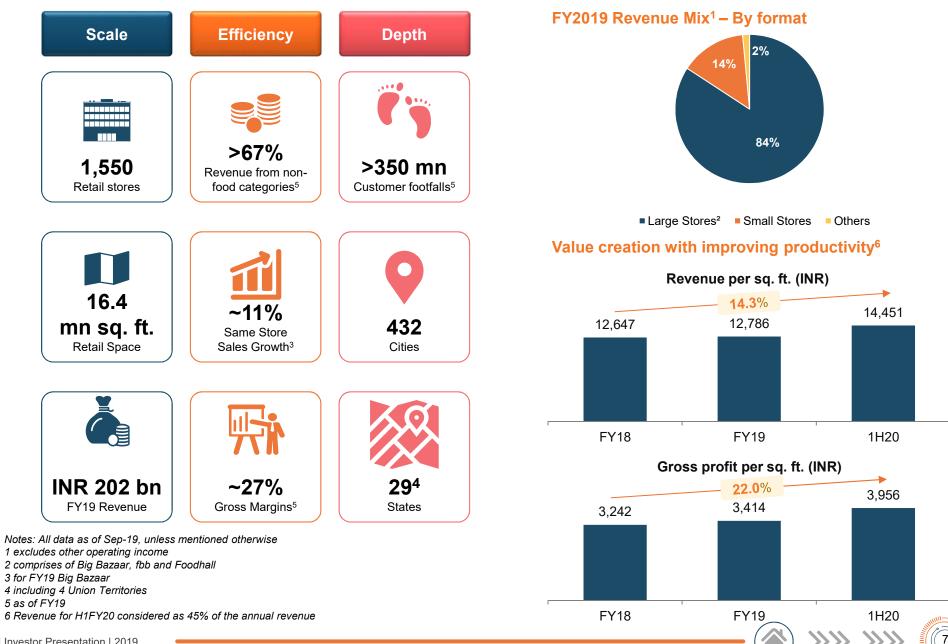
Note: FY19 revenues represent standalone revenues for FRL and consolidated revenues for the rest; market cap as of 09 Dec, 2019 and store count and sq. ft as of 30 Sep, 2019





# Future Retail at a Glance

#### One of the largest organized retailer in India with a strong national presence

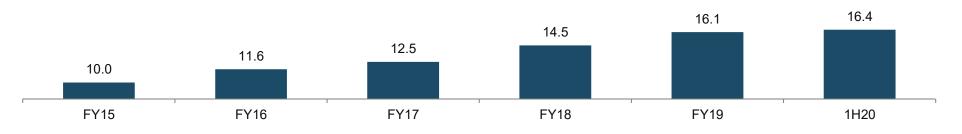


# **Retail Network Overview**

# Food, Fashion and Home

		Formats	# of stores	Area (mn sqft)	# of cities	Commenced Operations	Description	Target Consumer
Large Stores	Hypermarket	BIG BAZAAR	293	12.63	147	2001	Largest hypermarket chain in India	Low-to Mid income
	Fashion	fbb	95	1.04	47	2008	Affordable fashion destination	Low-to Mid income
Small Stores	Convenience	easyday Club WHSmith	1,147 <sup>1</sup>	2.55	344	2015	Neighborhood stores with strong brands	Low-to Mid income
Otherre	Specialty Retail	@zone`	6	0.06	4	2006	Lifestyle electronics retailer	Mid-to-High Income
Others	Gourmet Retail	Foodhall	9	0.13	4	2011	Premium food brand offering	High Income
		Cumulative	1,550	16.40	432			

Total Retail Area (mn sq.ft)<sup>2</sup>



Note: All data as of Sep-19

<sup>1</sup> includes 100 WH Smith Stores; <sup>2</sup> Excluding HomeTown in FY15-17 for like-to-like comparison

FRL | Investor Presentation | 2019









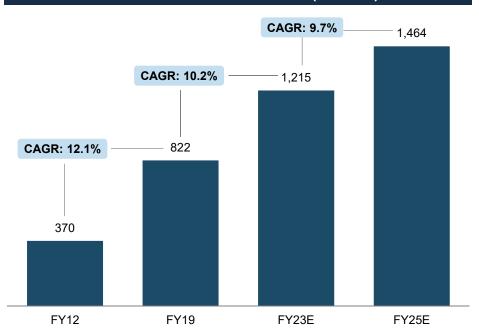
# **Key Highlights**



# Large and Growing Organized Retail Market



**Overall Indian Retail Market (USD bn)** 



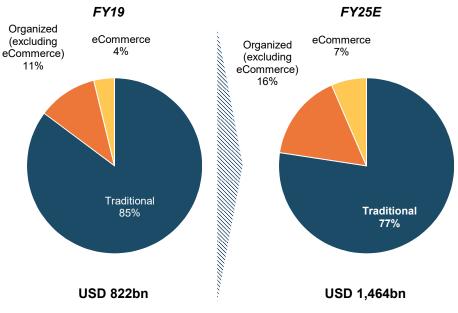
Indian Retail Market - FY19-25 CAGR (%)

17%

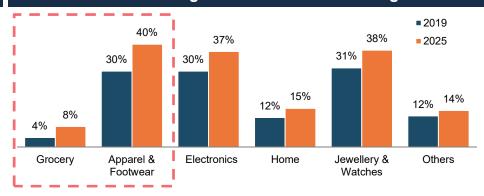
Electronics

13%

# **Structure of Overall Indian Retail Market**



#### Penetration of Organized Retail across categories



Organized retail market size to reach USD 235bn in 2025E by growing at 18% CAGR<sup>1</sup>

12%

9%

Others

Source: Technopak Research & Analysis | - Company focus areas

15%

10%

Apparel &

Footwear

FRL | Investor Presentation | 2019 Note: 1 2019-2025E CAGR

25%

10%

Grocery

15%

11%

Home

Overall Indian Retail Market

11%

Jewellery &

Watches

Organized Indian Retail Market

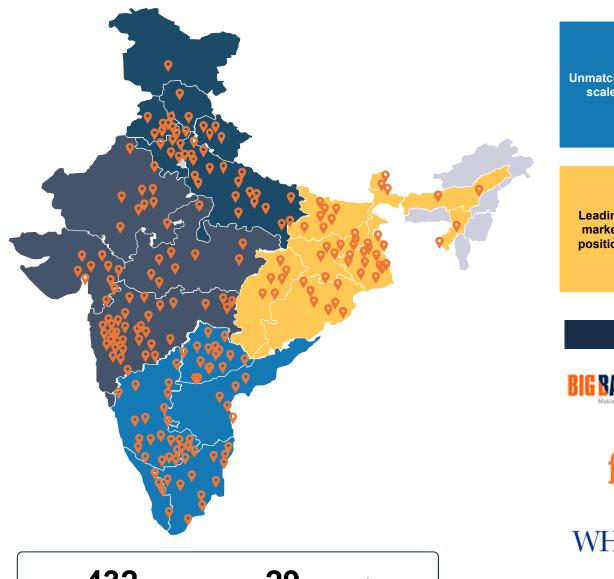
15%

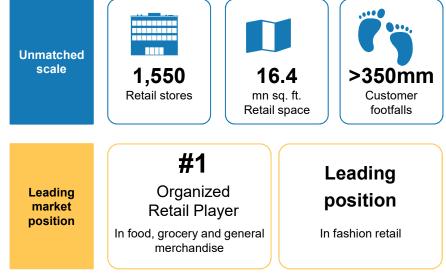
# 2

## **Entrenched Consumer-centric National Platform**



#### India's leading multi format pan India retailer





Market leading brands Among the top 40 most valuable brands in India<sup>2</sup> fbb easuda fresh WHSmith **@20ne** Foodhall

EST - 1793



432 cities across 29 states<sup>1</sup>

Note: All data as of Sep-19; <sup>1</sup> Including union territories; <sup>2</sup> By Interbrand India

# Diversified Multi-format High Margin Business Model

FUTURE RETAIL

1

»»» »»»

13)

Largo	Large format		Small format	
BIG BAZAAR Making India Beaulifut	fbb	easyday Cub Engline fresh	@zone`	Foodhall
Marquee hypermarket brand	Affordable fashion for young customers	<ul> <li>Convenient neighbourhood store offering daily essentials</li> </ul>	<ul> <li>Consumer durables and electronics chain</li> </ul>	<ul> <li>Gourmet supermarket in premium locations</li> </ul>
Low and middle- income consumers	Low and middle- income consumers	Low and middle- income consumers	Middle to high- income consumers	<ul> <li>High-income consumers</li> </ul>
<ul> <li>Focus on customer service, wide assortment of products and next generation layouts</li> </ul>	Initiatives to target millennials and improve online presence	<ul> <li>Increasing focus on customer engagement and a strong digital platform, including app-based ordering</li> </ul>	<ul> <li>Focus on lifestyle solutions based on customer needs</li> </ul>	Focus on premium food and kitchen accessories

FUTURE RETAIL

Deliver higher margins

Better control over quality / pricing

Better control of supply chain

Efficient inventory management and a wider assortment

Efficiently match demand with SKUs

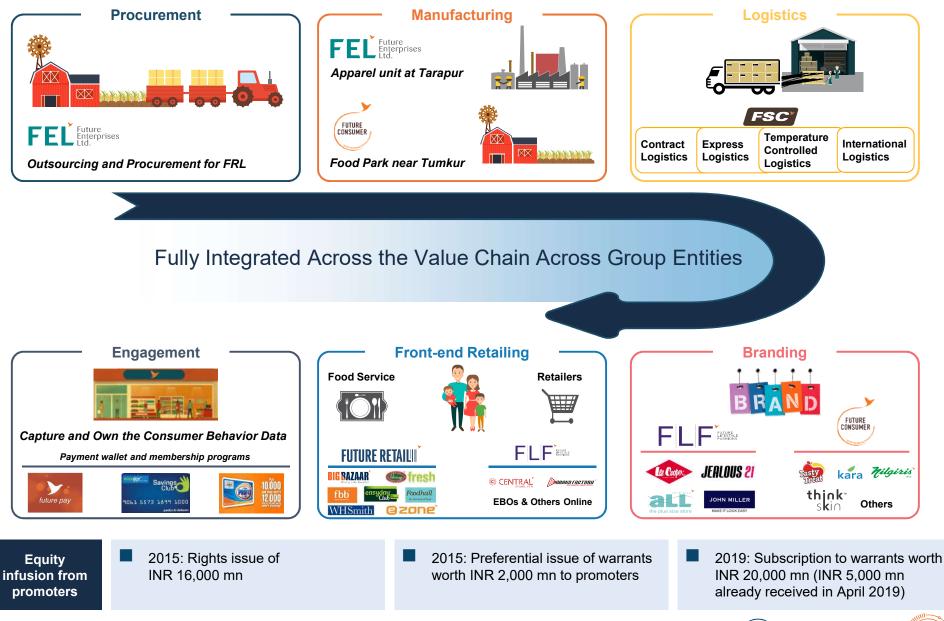


# Massive Network Effect Across The Group



**FUTURE RETAIL** 

15



FRL | Investor Presentation | 2019 Source: Company information

5

### Diverse & Strong Board of Directors & Management

# FUTURE RETAIL



#### Kishore Biyani Managing Director

Founder and Group CEO of Future Group. Has over 25 years experience and is known as the pioneer of modern retail industry in India. Led the Group's emergence as India's leading player catering to the entire basket of Indian consumers



#### Rahul Garg

Non-Executive Director

- Partner and Co-Head of India based Private Equity of Premji Invest. He leads investments in BFSI and Consumer/Retail sectors
- Holds an industry experience in varied financial service spectrum for over 18 years though corporates like Premji Invest and ICICI Bank Ltd.



Rakesh Biyani Joint Managing Director

 Associated with Future Group for over 20 years. Led the management and expansion of the Group's flagship formats like 'Central' and 'Big Bazaar'



# Ravindra Dhariwal

- Senior Advisor to TPG India and brings with him the experience of 39 years of building consumer business all over the World
- Previously associated with Bennett & Colemon & Co. Ltd. as CEO, President of International News Media Association, Pepsico

#### Sridevi Badiga Independent Director

- Currently runs a cross border advisory practice in the Middle East. Previously she worked in Investment Banking and was part of GAP Inc's Corporate Finance Team
- She holds an MBA degree from Kellogg School of Management



#### Gagan Singh Independent Director

- Previously CEO Business (India) and Chairperson Sri Lanka Operations of Jones Lang LaSalle
- In past, has been associated with Benetton India, DCM International, Soaltee Group and Ranbaxy Laboratories



#### Shailendra Bhandari

- Independent Director
- Seasoned finance professional with 34 years of experience and an impressive track record of accomplishments.
- His areas of expertise include Banking, Private Equity and Mutual Funds

### Supported by an experienced management team

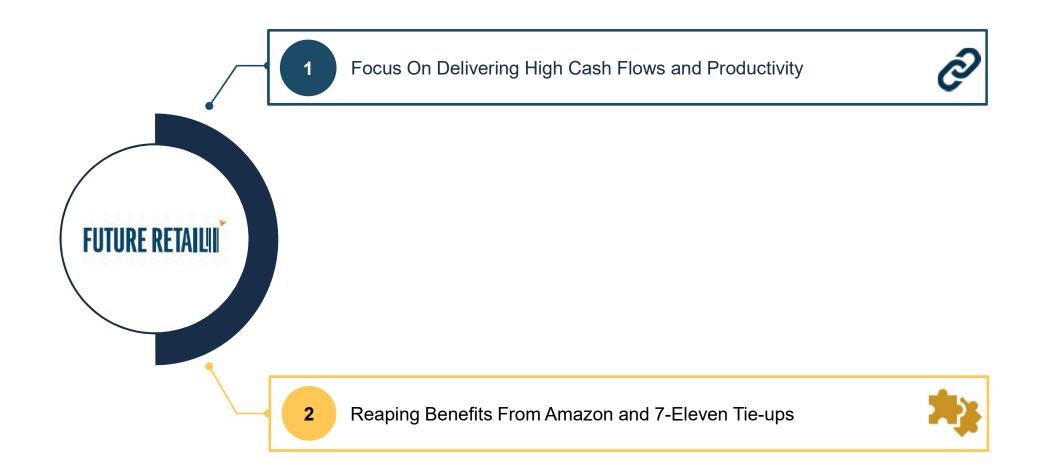








# **Future Retail Strategy**





# Focus On Delivering High Cash Flows and Productivity



Immediate execution targets

"Lean and Nimble" : Driving business efficiencies

- Significant cost-saving initiatives in progress across store rental renegotiations, store opex reduction, lower employee costs, leaner & targeted marketing spends, process automation at corporate HQ
- Shutting down unprofitable stores across small format already in progress

*"More from the same" :* Large format SSSG growth and margin expansion

- Driving SSSG growth through existing store network though leadership in key cities, aligning assortment more closely with customer needs and driving better loyalty
- Gross margin expansion in Large format through better pricing / markdown management

**"Business model** enhancements" : Small format breakeven in near term

- Shut all unprofitable stores and stores outside delivery network
- Optimize remaining network with no net space addition
- Focus on growth in core markets (Punjab, NCR) to deliver sustained healthy SSSG

# Focus On Delivering High Cash Flows and Productivity



Immediate execution targets

- No new net space addition across small format stores
- No acquisitions only organic growth
- Minimal maintenance capex store renovation journey now complete
- Revenue per sq. ft. growth through sustained healthy SSSG in large format
- GM expansion through better markdown management and product mix
- EBITDA expansion through cost efficiencies
- Shutting unprofitable stores across large and small format

Strong cash flow generation

- Efficient inventory management
- Tight working capital management – lower inventory days every year through sharper buying, cutting long tail of SKUs and supply chain initiatives
- Target to realize the balance equity upside



# **Reaping Benefits From Amazon and 7-Eleven Tie-ups**



#### Near-to-medium term targets



- In August 2019, FRL announced its partnership with Amazon that provides a first mover advantage to the Company as it takes the path to become truly omni-channel and positions itself strongly against its competition
- Amazon agreed to acquire 49% stake in Future Coupons Private Limited, one of the promoter holding entities of FRL, with an option to acquire the entire stake in the future
- Amazon has been granted a call option which allows Amazon to acquire all or part of Promoters' shareholding in FRL, and is exercisable between the 3<sup>rd</sup> to 10<sup>th</sup> years
- The partnership brings together massive synergies

7-Eleven Franchise Arrangement

- In February 2019, FRL entered into an 80-years franchisee agreement with 7-Eleven to bring 7-Eleven's convenience chain format to India
- 7-Eleven is world's largest convenience chain with more than 67,000 stores across 17 countries globally and known for its iconic brands such as Slurpee, Big Bite and Big Gulp
- The growth and expansion of 7-Eleven will be an important part of growing FRL's food and FMCG brands and in bringing new services, formats and conveniences for customers
- A dedicated team has been set up to bring together the best practices of 7-Eleven and FRL's understanding of India, to create the best proposition and offerings for customers









# **Financial Overview**

# Strong financial profile



Note: Financials for FY ended Mar 2019 are not comparable with previous years, due to effect given to demerger of Home Retail Business undertaking to Praxis Home Retail Limited and vesting of demerged Retail Undertaking of Heritage Foods Retail Limited and demerged Retail Business Undertaking of Hypercity Retail (India) Limited with the Company at different period of times during the previous years and in the financial year under review

<sup>1</sup> Like to like basis (without IND AS 116)

<sup>2</sup> Like to like basis 1H FY19 net debt / LTM EBITDA is na

FRL | Investor Presentation | 2019



**FUTURE RETAIL** 

**(23)** 

